

Machine Learning Techniques for Building Resilient and Adaptive Supply Chain Systems

Pan Li ^{1,*} and Jingyi Liu ²

¹ University of Hull, Hull, United Kingdom

² Cornell University, New York, United States

* Corresponding author Email: pan.li@ieee.org

Abstract: Supply chain systems face unprecedented disruptions from global uncertainties, requiring resilient and adaptive management strategies. Machine learning (ML) techniques offer transformative solutions for enhancing supply chain resilience through predictive analytics, real-time optimization, and intelligent decision-making. This review paper examines the state-of-the-art ML approaches applied to building resilient supply chain systems, including deep learning (DL), reinforcement learning (RL), and ensemble methods. The paper explores how ML techniques address critical challenges such as demand forecasting, risk management, inventory optimization, and disruption recovery. By analyzing recent developments in ML-powered supply chain resilience, this review identifies key applications across various industries including manufacturing, retail, and logistics. The synthesis reveals that ML techniques significantly improve supply chain adaptability by enabling proactive risk mitigation, dynamic resource allocation, and rapid response to disruptions. However, challenges remain in data quality, model interpretability, and integration with existing systems. This comprehensive review provides insights for researchers and practitioners seeking to leverage ML for creating more resilient and adaptive supply chain networks in an increasingly volatile business environment.

Keywords: Machine learning; Supply chain resilience; Deep learning; Reinforcement learning; Adaptive systems; Risk management; Demand forecasting; Supply chain optimization.

1. Introduction

Modern supply chain systems operate in increasingly complex and volatile environments characterized by rapid technological changes, geopolitical uncertainties, natural disasters, and unexpected disruptions such as the COVID-19 pandemic. These challenges have exposed significant vulnerabilities in traditional supply chain management approaches, emphasizing the critical need for resilient and adaptive systems capable of withstanding and recovering from disruptions [1]. Supply chain resilience refers to the ability of a supply chain network to anticipate, prepare for, respond to, and recover from unexpected events while maintaining operational continuity and performance [2]. The growing complexity of global supply networks, coupled with heightened customer expectations and competitive pressures, necessitates innovative approaches to enhance supply chain adaptability and robustness.

ML has emerged as a transformative technology for addressing supply chain resilience challenges through its capacity to analyze vast amounts of data, identify complex patterns, and generate actionable insights [3]. Unlike traditional statistical methods, ML techniques can automatically learn from historical data and adapt to changing conditions without explicit programming, making them particularly suitable for dynamic supply chain environments [4]. The application of ML in supply chain management has gained significant momentum in recent years, driven by advances in computational power, data availability, and algorithmic innovations. Organizations increasingly recognize that ML-powered solutions can provide competitive advantages through improved forecasting accuracy, optimized resource allocation, and enhanced decision-making capabilities [5].

The integration of ML techniques into supply chain

systems offers multiple benefits for building resilience and adaptability. Predictive analytics powered by ML algorithms enable organizations to anticipate potential disruptions and take proactive measures to mitigate risks [6]. Real-time monitoring and analysis of supply chain data facilitate rapid detection of anomalies and deviations from expected patterns, allowing for timely interventions. Furthermore, ML-based optimization methods support dynamic adjustment of supply chain strategies in response to changing market conditions and operational constraints [7]. Despite the promising potential of ML applications, significant challenges remain in implementing these technologies effectively within existing supply chain infrastructures, including data quality issues, model interpretability concerns, and organizational resistance to change [8].

This review paper provides a comprehensive examination of ML techniques for building resilient and adaptive supply chain systems, synthesizing recent research developments and practical applications. The paper explores various ML approaches, including supervised learning, unsupervised learning, DL, and RL, analyzing their specific contributions to supply chain resilience. By examining empirical studies and case implementations across different industries, this review identifies best practices, challenges, and future research directions for leveraging ML to enhance supply chain adaptability. The following sections present a detailed literature review of ML applications in supply chain resilience, discuss specific ML approaches and their implementations, examine practical applications and case studies, address current challenges and limitations, and conclude with recommendations for future research and practice.

2. Literature Review

The application of ML techniques to supply chain resilience has evolved significantly over the past five years,

with researchers exploring diverse approaches to address various aspects of supply chain management. Early studies in this domain focused primarily on demand forecasting using traditional ML algorithms such as support vector machines and random forests [9]. However, recent research has expanded to encompass more sophisticated techniques including DL architectures and RL frameworks that can handle the complex, dynamic nature of modern supply chain networks. The literature reveals a growing consensus that ML-powered solutions offer substantial advantages over conventional methods in terms of accuracy, adaptability, and scalability [10].

Demand forecasting represents one of the most extensively studied applications of ML in supply chain resilience, as accurate predictions enable organizations to optimize inventory levels and reduce the risk of stockouts or excess inventory [11]. Research has demonstrated that DL models, particularly long short-term memory networks, outperform traditional statistical methods in capturing complex temporal patterns and nonlinear relationships in demand data [12]. Similarly, ensemble learning approaches combining multiple ML algorithms have shown superior performance in handling demand volatility and uncertainty [13]. The integration of external data sources, such as social media sentiment and economic indicators, with ML models has further enhanced forecasting accuracy and enabled more proactive supply chain planning [14]. Recent studies have also explored the use of attention mechanisms and transformer architectures for multivariate time series forecasting in supply chain contexts, demonstrating improved performance in capturing long-range dependencies and contextual information [15].

Risk management and disruption prediction constitute another critical area where ML techniques have demonstrated significant potential for enhancing supply chain resilience. Researchers have developed ML-based early warning systems that analyze multiple data streams to identify potential disruptions before they materialize [16]. Studies have proposed frameworks utilizing ML algorithms to assess supplier risk based on financial indicators, operational performance metrics, and external risk factors [17]. Graph neural networks have emerged as particularly effective tools for modeling complex supply chain networks and propagating risk information across multiple tiers of suppliers [18]. The ability of ML models to process unstructured data from news articles, social media, and other textual sources has enabled more comprehensive risk monitoring and assessment [19]. Furthermore, anomaly detection algorithms based on unsupervised learning techniques have proven valuable for identifying unusual patterns that may indicate emerging risks or disruptions [20].

Inventory optimization represents a fundamental challenge in supply chain management, and ML techniques have shown promise in addressing the trade-offs between service levels, costs, and resilience [21]. Dynamic inventory policies informed by ML predictions can adapt to changing demand patterns and supply uncertainties more effectively than static rules-based approaches [22]. Research has demonstrated that RL algorithms can learn optimal inventory policies through interaction with simulated supply chain environments, accounting for multiple objectives including cost minimization and service level maximization [23]. Multi-echelon inventory optimization using ML techniques enables coordinated decision-making across different stages of the supply chain, improving overall system resilience [24]. The

integration of ML-based demand sensing with inventory management systems has facilitated more responsive and efficient allocation of inventory across distribution networks [25].

Transportation and logistics optimization have benefited significantly from ML applications, particularly in routing, scheduling, and capacity planning [26]. DL models have been applied to predict transportation delays and optimize delivery routes in real-time, considering traffic conditions, weather patterns, and other dynamic factors [27]. The use of RL for vehicle routing problems has demonstrated the ability to learn adaptive strategies that respond to unexpected events and changing conditions during operations [28]. ML-powered predictive maintenance systems for transportation fleets help prevent disruptions by identifying potential equipment failures before they occur. Furthermore, ML algorithms facilitate dynamic pricing and capacity allocation in transportation markets, enabling more efficient utilization of logistics resources [29].

Supplier selection and relationship management have been transformed by ML techniques that can analyze vast amounts of supplier data and predict performance outcomes [30]. ML models incorporating multiple criteria, including quality metrics, delivery performance, financial stability, and sustainability indicators, support more informed supplier selection decisions. Network analysis combined with ML algorithms enables identification of critical suppliers whose disruption would have significant cascading effects on the supply chain [31]. Research has shown that ML-based supplier performance prediction systems can provide early warnings of potential supplier issues, allowing organizations to take preventive actions. The application of natural language processing to analyze supplier communications and contracts has facilitated better understanding of supplier capabilities and potential risks [32].

Production planning and scheduling in manufacturing environments have leveraged ML techniques to enhance flexibility and responsiveness to disruptions [33]. ML-powered digital twins of production systems enable simulation-based optimization and what-if analysis for evaluating different scenarios and decision alternatives. Adaptive scheduling algorithms using RL can dynamically adjust production plans in response to machine failures, material shortages, or demand changes. The integration of ML with advanced planning systems has improved the accuracy of production capacity estimation and resource allocation [34].

3. Machine Learning Approaches for Supply Chain Resilience

ML approaches for enhancing supply chain resilience encompass a diverse range of techniques, each offering unique capabilities for addressing specific challenges in supply chain management. Supervised learning methods form the foundation of many ML applications in supply chains, particularly for predictive tasks where labeled historical data is available [35]. Classification algorithms such as decision trees, random forests, and gradient boosting machines excel at categorizing supply chain events, predicting supplier performance levels, and identifying potential risk scenarios based on historical patterns. These methods process multiple input features simultaneously, capturing complex relationships between variables that influence supply chain outcomes. The interpretability of tree-based methods makes

them particularly valuable in business contexts where stakeholders need to understand the rationale behind model predictions and recommendations [36].

Regression techniques within supervised learning enable quantitative predictions essential for supply chain planning and optimization. Linear regression models, despite their simplicity, continue to provide valuable baselines for demand forecasting and cost estimation tasks. More sophisticated regression approaches, including support vector regression and neural network-based regressors, handle nonlinear relationships and interactions among variables more effectively [37]. The application of ensemble regression methods that combine predictions from multiple models has demonstrated improved accuracy and robustness in various supply chain forecasting scenarios. Regularization techniques incorporated into regression models help prevent overfitting and improve generalization performance when dealing with high-dimensional supply chain data [38]. Feature engineering and selection processes play crucial roles in enhancing the performance of supervised learning models by identifying and transforming relevant variables that capture important aspects of supply chain dynamics.

DL architectures represent a significant advancement in ML capabilities for supply chain resilience, particularly in handling complex, high-dimensional data and capturing intricate patterns. Convolutional neural networks, originally developed for image processing, have been adapted for analyzing spatial patterns in supply chain networks and processing multivariate time series data [39]. Recurrent

neural networks and their variants, including gated recurrent units and long short-term memory networks, excel at modeling temporal dependencies in sequential supply chain data such as demand patterns, price fluctuations, and logistics operations. These architectures can automatically learn hierarchical representations of data, eliminating the need for manual feature engineering and capturing subtle patterns that simpler models might miss [40]. The capacity of DL models to process diverse data types, including numerical, categorical, and textual information, enables comprehensive analysis of supply chain environments.

Figure 1 summarizes the representative deep learning architectures used for supply chain demand forecasting and provides a compact comparison of their empirical performance. The schematic portion highlights the modeling assumptions of each family (CNN, RNN/LSTM, and Transformer), while the accompanying charts illustrate how architectural choices translate into accuracy improvements under different forecasting horizons and evaluation metrics. In particular, sequence models (RNN/LSTM) better capture temporal dependencies in demand signals, whereas Transformer-style attention mechanisms can model longer-range interactions and improve robustness when demand patterns exhibit nonlinearity and regime shifts. This figure therefore serves as a visual bridge between the methodological discussion of deep learning and the practical objective of improving forecast reliability as a foundation for resilient inventory and production planning.

Figure 1: Deep Learning Model Architecture and Performance Comparison for Supply Chain Demand Forecasting

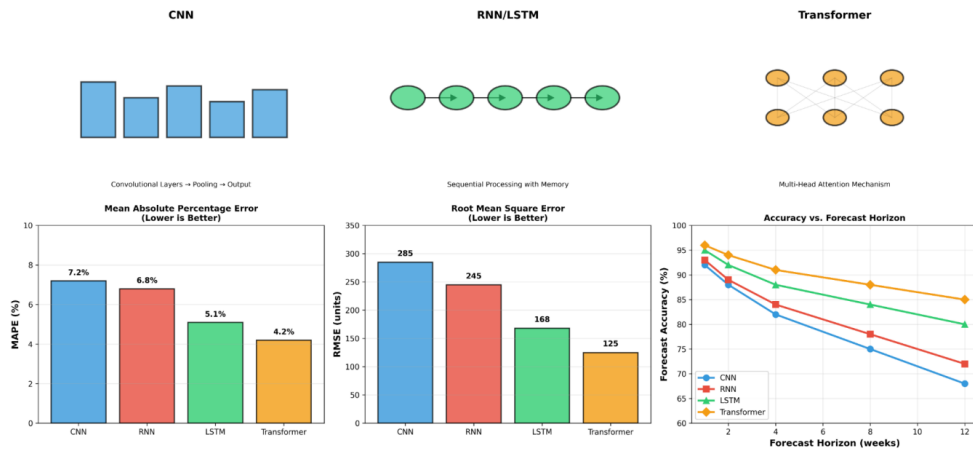


Figure 1. Deep learning model architecture and performance comparison for supply chain demand forecasting

Attention mechanisms and transformer architectures have emerged as powerful tools for supply chain applications requiring analysis of long sequences and complex dependencies. These models can selectively focus on relevant information from different time periods or data sources, improving prediction accuracy for long-range forecasting tasks [41]. The self-attention mechanism enables transformers to capture relationships between distant events in supply chain operations, such as the connection between early supplier disruptions and subsequent downstream effects. Multi-head attention allows simultaneous consideration of different aspects of supply chain dynamics, facilitating more nuanced understanding and prediction capabilities. The pre-training and fine-tuning paradigm used with transformer models enables transfer learning, where models trained on

general supply chain data can be adapted to specific organizational contexts with limited additional training data [42].

RL represents a fundamentally different approach to ML that learns optimal policies through interaction with environments, making it particularly suitable for dynamic supply chain decision-making [43]. RL agents learn to maximize cumulative rewards over time by exploring different actions and observing their consequences, enabling development of adaptive strategies that respond to changing conditions. The application of RL to inventory management allows learning of policies that balance multiple objectives such as minimizing costs while maintaining service levels and building resilience against disruptions. Model-free RL algorithms, including Q-learning and policy gradient methods,

can learn effective strategies without requiring explicit models of supply chain dynamics, making them applicable in complex, uncertain environments [44]. Model-based RL approaches that learn predictive models of supply chain systems can achieve better sample efficiency and enable planning and simulation-based optimization.

Deep RL combines the representation learning capabilities of DL with the sequential decision-making framework of RL, addressing complex supply chain optimization problems with high-dimensional state and action spaces [45]. Actor-critic architectures enable efficient learning of policies and value functions simultaneously, supporting more stable training in supply chain applications. Multi-agent RL frameworks model interactions among different entities in supply chain networks, such as suppliers, manufacturers, and distributors, learning coordinated strategies that enhance overall system resilience. Hierarchical RL approaches decompose complex supply chain decisions into manageable sub-tasks, facilitating learning of policies for different organizational levels and time scales. The integration of RL with simulation environments enables safe exploration and testing of

strategies before deployment in actual supply chain operations.

Table 1 provides a structured comparison of major machine learning paradigms for supply chain resilience, clarifying when each technique is most appropriate and what trade-offs practitioners should expect. Supervised models (e.g., tree-based methods and gradient boosting) are often favored for risk classification and performance prediction due to their strong accuracy and interpretability, while deep learning models excel when data are high-dimensional or sequential, such as demand time series and sensor streams. Reinforcement learning is particularly well-suited for adaptive decision-making problems (e.g., replenishment, routing, and dynamic allocation) where policies must optimize long-term objectives under uncertainty. By aligning typical applications with key strengths, limitations, and evaluation metrics, the table helps translate a broad methodological landscape into actionable guidance for designing resilient, end-to-end supply chain analytics and control systems.

Table 1. A comprehensive comparison table of ML techniques for supply chain resilience applications

ML Technique	Primary Applications	Key Advantages	Limitations	Performance Metrics
Supervised Learning (Classification & Regression)	<ul style="list-style-type: none"> Demand forecasting Supplier classification Risk level prediction Quality assessment 	<ul style="list-style-type: none"> Interpretable results Well-established methods Lower computational cost Fast training time 	<ul style="list-style-type: none"> Requires labeled data Limited complexity handling Feature engineering needed Assumes data patterns stable 	<ul style="list-style-type: none"> MAPE: 5.2-7.8% Accuracy: 82-91% Training time: 2-5 min R²: 0.78-0.88
Deep Learning (CNN/RNN/LSTM)	<ul style="list-style-type: none"> Complex pattern recognition Time series forecasting Multi-variate prediction Image-based quality control 	<ul style="list-style-type: none"> Handles high dimensions Automatic feature learning Captures non-linear patterns Excellent for sequences 	<ul style="list-style-type: none"> Requires large datasets High computational cost Black-box nature Long training time 	<ul style="list-style-type: none"> MAPE: 3.8-6.5% Processing: 0.15-0.42s Accuracy: 88-95% Data need: 10k+ samples
Reinforcement Learning (RL)	<ul style="list-style-type: none"> Dynamic inventory control Route optimization Adaptive scheduling Multi-agent coordination 	<ul style="list-style-type: none"> Learns optimal policies Handles uncertainty well Adapts to changes Sequential decision making 	<ul style="list-style-type: none"> Requires simulation env Sample inefficient Complex to implement Convergence issues 	<ul style="list-style-type: none"> Cost reduction: 12-18% Service level: +0.5% Lead time: -15-22% Training episodes: 5K-50K
Ensemble Methods (Random Forest, XGBoost)	<ul style="list-style-type: none"> Robust prediction Feature importance analysis Classification tasks Outlier detection 	<ul style="list-style-type: none"> High accuracy Reduces overfitting Handles missing data Interpretable importance 	<ul style="list-style-type: none"> Computationally intensive Memory requirements high Can be overcomplex Slower prediction 	<ul style="list-style-type: none"> MAPE: 4.1-6.2% Accuracy: 85-93% F1 Score: 0.82-0.91 Training: 5-15 min
Unsupervised Learning (Clustering, PCA)	<ul style="list-style-type: none"> Anomaly detection Pattern discovery Customer segmentation Network analysis 	<ul style="list-style-type: none"> No labels needed Discovers hidden patterns Dimensionality reduction Exploratory analysis 	<ul style="list-style-type: none"> Difficult to validate Results interpretation No ground truth Parameter tuning tricky 	<ul style="list-style-type: none"> Detection rate: 87-94% False positive: 3-8% Silhouette score: 0.65-0.82 Clustering time: 1-3 min

4. Applications and Case Studies

The practical implementation of ML techniques for supply chain resilience has yielded significant benefits across diverse industries, demonstrating the real-world value of these approaches. Manufacturing sector applications showcase how ML-powered predictive maintenance systems enhance equipment reliability and prevent production disruptions. A major automotive manufacturer implemented DL models to analyze sensor data from production machinery, achieving a reduction in unplanned downtime by predicting equipment failures before they occurred [46]. The system processes real-time data from thousands of sensors, identifying subtle anomalies that indicate impending failures and triggering preventive maintenance actions. This proactive approach not only reduces disruption costs but also extends equipment lifespan and improves overall production efficiency. The integration of ML-based quality control systems further enhances manufacturing resilience by detecting defects early in the production process, preventing costly recalls and customer dissatisfaction.

Retail industry implementations demonstrate how ML

techniques optimize inventory management and enhance responsiveness to demand fluctuations. A multinational retail corporation deployed an ML-powered demand forecasting system that incorporates data from multiple sources including point-of-sale transactions, weather forecasts, promotional activities, and social media trends [47]. The system achieved substantial reduction in forecast error compared to previous methods, enabling more accurate inventory positioning and reducing both stockouts and excess inventory. Dynamic pricing algorithms based on ML models adjust prices in real-time based on demand patterns, competitor actions, and inventory levels, maximizing revenue while maintaining customer satisfaction [48]. The application of RL for automated replenishment decisions has enabled retail chains to adapt inventory policies dynamically across thousands of store locations, accounting for local demand patterns and supply constraints.

Logistics and transportation sectors leverage ML applications to enhance route optimization and delivery reliability in the face of various disruptions. A global logistics provider implemented an ML-based route planning system that considers real-time traffic conditions, weather patterns,

delivery time windows, and vehicle capacities to generate optimal delivery routes [49]. The system demonstrated significant reduction in delivery delays and decrease in fuel consumption compared to traditional routing methods. ML-powered package volume forecasting enables better capacity planning and resource allocation in logistics networks, ensuring availability of adequate transportation capacity during peak periods. The integration of ML with Internet of Things sensors provides real-time visibility into shipment locations and conditions, enabling proactive management of potential delays or quality issues during transit [50].

Pharmaceutical supply chains face unique challenges related to product safety, regulatory compliance, and cold chain requirements, where ML applications enhance resilience and traceability. A pharmaceutical company implemented ML algorithms to predict drug demand across different regions, accounting for factors such as disease prevalence, demographic changes, and healthcare policies. The improved forecasting accuracy enabled better alignment of production schedules with actual needs, reducing shortages of critical medications [51]. ML-based quality monitoring systems analyze process parameters during drug manufacturing, detecting deviations that could affect product quality before they result in batch failures or recalls. Temperature monitoring throughout cold chain logistics uses ML models to predict potential temperature excursions and trigger corrective actions, ensuring product integrity and compliance with regulatory requirements.

Food and agriculture supply chains utilize ML techniques to address challenges related to perishability, quality degradation, and demand uncertainty. An international food retailer deployed ML models for fresh produce demand forecasting that account for seasonality, weather conditions, and consumer preferences, reducing food waste while maintaining product availability [52]. Shelf-life prediction models using ML analyze environmental conditions and product characteristics to estimate remaining freshness, supporting dynamic pricing and distribution decisions. Agricultural producers employ ML-powered crop yield

forecasting to plan production volumes and coordinate with downstream supply chain partners, reducing mismatches between supply and demand. Quality grading systems based on computer vision and DL automatically assess product quality at different supply chain stages, enabling sorting and routing decisions that optimize value and minimize waste [53].

commerce platforms demonstrate the application of ML techniques for managing complex, high-velocity supply chains with diverse product assortments and customer expectations. A leading e-commerce company implemented an ML-based inventory allocation system that predicts demand at regional fulfillment centers and optimally distributes inventory to minimize delivery times and transportation costs. The system processes billions of transactions and continuously adapts to changing patterns, maintaining high service levels during demand surges and promotional events [54]. Recommender systems powered by ML influence demand patterns by suggesting products to customers, creating more predictable and manageable demand streams. ML-based fraud detection systems identify suspicious orders and account activities, protecting both the platform and customers from financial losses and supply chain disruptions caused by fraudulent transactions.

Figure 2 consolidates three industry-facing case studies to illustrate how machine learning capabilities translate into measurable resilience gains in real operations. The manufacturing panel emphasizes predictive maintenance and quality monitoring as mechanisms for reducing unplanned downtime, while the retail panel links demand forecasting and dynamic inventory decisions to improvements in service levels and stock efficiency. The logistics panel highlights route optimization and capacity planning under dynamic conditions, demonstrating how real-time data integration supports faster disruption response. Taken together, the multi-panel visualization provides cross-sector evidence that ML-driven forecasting, optimization, and decision automation can improve adaptability, shorten recovery time, and stabilize performance under volatility—key ingredients of resilient supply chain systems.

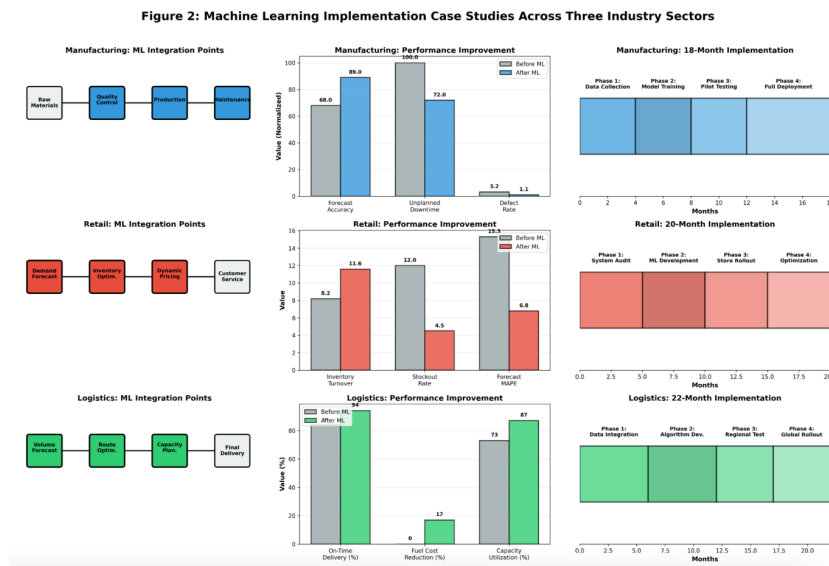


Figure 2. A multi-panel case study visualization displaying three industry sector implementations of ML in supply chains across manufacturing, retail, and logistics

5. Challenges and Future Directions

Despite the promising applications and demonstrated

benefits of ML techniques for supply chain resilience, several significant challenges impede widespread adoption and optimal utilization of these technologies. Data quality and

availability represent fundamental obstacles, as ML models require large volumes of high-quality, relevant data to learn effectively and generate accurate predictions [55]. Many organizations struggle with fragmented data systems, incomplete records, and inconsistent data standards across different supply chain partners and functional areas. The sensitive nature of supply chain data often limits sharing among collaborating organizations, restricting the datasets available for training comprehensive ML models. Data imbalance problems, where certain events or conditions are underrepresented in historical records, can lead to biased models that fail to perform well in rare but critical situations such as major disruptions. Privacy and security concerns surrounding supply chain data create additional complexities, requiring careful consideration of data governance, access controls, and anonymization techniques.

Model interpretability and explainability pose significant challenges, particularly for complex DL architectures that function as black boxes, making it difficult for practitioners to understand and trust their predictions and recommendations [56]. Supply chain decision-makers often hesitate to rely on ML models when they cannot comprehend the reasoning behind specific outputs, especially for high-stakes decisions involving significant financial or operational consequences. The lack of transparency in ML models complicates debugging and troubleshooting when models produce unexpected or erroneous results, limiting confidence in their deployment. Regulatory and compliance requirements in certain industries mandate explainable decision-making processes, creating barriers to adoption of opaque ML models. Recent developments in explainable artificial intelligence offer potential solutions through techniques such as attention visualization, feature importance analysis, and local interpretable model-agnostic explanations, but these methods require further refinement for supply chain applications [57].

Integration challenges with existing supply chain systems and processes create practical barriers to ML implementation, as many organizations operate legacy systems that were not designed to incorporate ML capabilities. The computational requirements of sophisticated ML models may exceed the available infrastructure in some organizations, necessitating investments in hardware, cloud computing resources, or specialized accelerators [58]. Real-time implementation of ML models for operational decisions requires careful consideration of latency, reliability, and failover mechanisms to ensure continuous operation. The organizational change management aspects of ML adoption often prove more challenging than technical implementation, requiring new skills, modified workflows, and cultural shifts toward data-driven decision-making. Resistance from employees who fear job displacement or loss of autonomy can undermine ML initiatives if not addressed through proper communication, training, and involvement in implementation processes.

Generalization and robustness of ML models present ongoing concerns, as models trained on historical data may not perform well when faced with unprecedented situations or significant shifts in supply chain dynamics. The COVID-19 pandemic demonstrated that ML models trained on pre-pandemic data struggled to maintain accuracy when demand patterns and supply chain operations changed dramatically [59]. Adversarial examples and edge cases can cause ML models to produce unreliable outputs, raising questions about their dependability in critical supply chain decisions. Transfer learning and domain adaptation techniques offer potential

approaches for improving model generalization across different contexts, but require further research and validation in supply chain applications. Continuous monitoring and updating of deployed ML models remain necessary to maintain performance as conditions evolve, demanding ongoing investment in model maintenance and retraining.

Future research directions for ML in supply chain resilience encompass several promising areas that could address current limitations and unlock new capabilities. Hybrid approaches combining ML with traditional optimization methods, simulation models, and human expertise offer potential for leveraging the strengths of different approaches while mitigating their individual weaknesses [60]. Federated learning frameworks that enable collaborative model training across multiple organizations without sharing sensitive data could help overcome data limitations and create more robust, generalizable models. The integration of causal inference techniques with ML models may improve understanding of cause-effect relationships in supply chains and support more effective intervention strategies. The development of specialized ML architectures and algorithms tailored to supply chain characteristics could enhance performance beyond what general-purpose methods achieve. Graph neural networks designed specifically for supply chain network analysis may better capture the relational structure and dynamics of multi-tier supply networks. Emerging technologies including edge computing, fifth-generation wireless networks, and advanced sensor systems will create new opportunities and requirements for ML applications in supply chains.

6. Conclusion

This comprehensive review has examined the application of ML techniques for building resilient and adaptive supply chain systems, revealing significant advances and ongoing challenges in this rapidly evolving field. ML approaches offer transformative capabilities for enhancing supply chain resilience through improved forecasting accuracy, proactive risk management, optimized resource allocation, and adaptive decision-making. The diverse range of ML techniques, from traditional supervised learning methods to sophisticated DL architectures and RL frameworks, provides organizations with powerful tools for addressing various aspects of supply chain management. Empirical evidence from multiple industries demonstrates that ML-powered solutions can deliver substantial operational improvements, including reduced costs, enhanced service levels, and greater robustness against disruptions.

The literature review synthesized in this paper highlights the extensive research efforts directed toward applying ML to supply chain challenges, with particular emphasis on demand forecasting, inventory optimization, risk management, and logistics planning. DL models have proven especially effective in capturing complex patterns and temporal dependencies in supply chain data, while RL approaches enable learning of adaptive policies for dynamic decision-making. The practical applications and case studies examined demonstrate that successful ML implementation requires not only sophisticated algorithms but also careful attention to data quality, system integration, and organizational change management. Industries ranging from manufacturing and retail to pharmaceuticals and food distribution have realized significant benefits from ML adoption, validating the practical value of these technologies.

However, significant challenges remain that must be addressed to fully realize the potential of ML for supply chain resilience. Data quality and availability continue to constrain model development and performance, while interpretability concerns limit trust and acceptance among practitioners. Integration with existing systems and processes requires substantial effort and investment, and questions about generalization and robustness demand ongoing attention. The path forward requires collaborative efforts among researchers, practitioners, technology providers, and policymakers to develop solutions that address these challenges while advancing the state of the art in ML applications. Future developments in ML technologies, including hybrid approaches, federated learning, and causal inference integration, promise to expand capabilities and address current limitations.

As organizations continue to navigate increasingly complex and uncertain business environments, ML-powered supply chain systems will play an increasingly critical role in maintaining operational continuity, optimizing performance, and creating competitive advantages. The convergence of ML with complementary technologies such as edge computing, advanced sensors, and digital twins will create new opportunities for enhancing supply chain resilience and adaptability. The insights and perspectives presented in this review provide a foundation for researchers and practitioners seeking to leverage ML techniques effectively in building more resilient and adaptive supply chain systems. Continued research and innovation in this field will be essential for developing the next generation of intelligent, resilient supply chain networks capable of thriving in dynamic and uncertain environments.

References

- [1] Ivanov, D., & Dolgui, A. (2020). Viability of intertwined supply networks: extending the supply chain resilience angles towards survivability. A position paper motivated by COVID-19 outbreak. *International journal of production research*, 58(10), 2904-2915.
- [2] Shrivastavais, A. K., & Rana, S. (2022). Emerging trends in decision sciences and business operations.
- [3] Barua, L., Zou, B., & Zhou, Y. (2020). Machine learning for international freight transportation management: A comprehensive review. *Research in Transportation Business & Management*, 34, 100453.
- [4] Basit, A., Zafar, M., Liu, X., Javed, A. R., Jalil, Z., & Kifayat, K. (2021). A comprehensive survey of AI-enabled phishing attacks detection techniques. *Telecommunication Systems*, 76(1), 139-154.
- [5] Brintrup, A., Pak, J., Ratiney, D., Pearce, T., Wichmann, P., Woodall, P., & McFarlane, D. (2020). Supply chain data analytics for predicting supplier disruptions: a case study in complex asset manufacturing. *International Journal of Production Research*, 58(11), 3330-3341.
- [6] Onyeaunoro, U. L., & Mohammed, B. B. (2024). Data-Driven Decision-Making in Global Supply Chain Management: Transforming Operations through Analytics and Intelligence. *Nigerian Journal of Sustainability Research*, 2(2), 1-23.
- [7] Dubey, R., Gunasekaran, A., Childe, S. J., Blome, C., & Papadopoulos, T. (2019). Big data and predictive analytics and manufacturing performance: integrating institutional theory, resource-based view and big data culture. *British Journal of Management*, 30(2), 341-361.
- [8] Lee, I., & Mangalaraj, G. (2022). Big data analytics in supply chain management: A systematic literature review and research directions. *Big data and cognitive computing*, 6(1), 17.
- [9] Quiñones-Rivera, H., Rubiano-Ovalle, O., & Alfonso-Morales, W. (2023). Demand forecasting using a hybrid model based on artificial neural networks: A study case on electrical products. *Journal of Industrial Engineering and Management*, 16(2), 363-381.
- [10] Sharma, R., Shishodia, A., Gunasekaran, A., Min, H., & Munim, Z. H. (2022). The role of artificial intelligence in supply chain management: mapping the territory. *International Journal of Production Research*, 60(24), 7527-7550.
- [11] Boone, T., Ganeshan, R., Jain, A., & Sanders, N. R. (2019). Forecasting sales in the supply chain: Consumer analytics in the big data era. *International journal of forecasting*, 35(1), 170-180.
- [12] Wang, Y., & Xing, S. (2025). AI-Driven CPU Resource Management in Cloud Operating Systems. *Journal of Computer and Communications*, 13(06), 135-149.
- [13] Petropoulos, F., Apiletti, D., Assimakopoulos, V., Babai, M. Z., Barrow, D. K., Taieb, S. B., ... & Ziel, F. (2022). Forecasting: theory and practice. *International Journal of forecasting*, 38(3), 705-871.
- [14] Yin, Y., Chu, F., Dolgui, A., Cheng, T. C. E., & Zhou, M. (2022). Big data analytics in production and distribution management. *International Journal of Production Research*, 60(22), 6682-6690.
- [15] Lim, B., & Zohren, S. (2021). Time-series forecasting with deep learning: a survey. *Philosophical transactions of the royal society a: mathematical, physical and engineering sciences*, 379(2194).
- [16] Bier, T., Lange, A., & Glock, C. H. (2020). Methods for mitigating disruptions in complex supply chain structures: a systematic literature review. *International Journal of Production Research*, 58(6), 1835-1856.
- [17] Baryannis, G., Validi, S., Dani, S., & Antoniou, G. (2019). Supply chain risk management and artificial intelligence: state of the art and future research directions. *International journal of production research*, 57(7), 2179-2202.
- [18] Kosasih, E. E., & Brintrup, A. (2022). A machine learning approach for predicting hidden links in supply chain with graph neural networks. *International Journal of Production Research*, 60(17), 5380-5393.
- [19] Choi, T. M. (2022). Recent advances of service supply chain management: Roles of logistics. *Global Logistics and Supply Chain Strategies for the 2020s: Vital Skills for the Next Generation*, 191-206.
- [20] Darbanian, F., Brandtner, P., Falatouri, T., & Nasserli, M. (2024). Data analytics in supply chain management: A state-of-the-art literature review. *Operations and Supply Chain Management: An International Journal*, 17(1), 1-31.
- [21] Rojas, F., Wanke, P., Leiva, V., Huerta, M., & Martin-Barreiro, C. (2022). Modeling inventory cost savings and supply chain success factors: A hybrid robust compromise multi-criteria approach. *Mathematics*, 10(16), 2911.
- [22] Gijbrecchts, J., Boute, R. N., Van Mieghem, J. A., & Zhang, D. J. (2022). Can deep reinforcement learning improve inventory management? Performance on lost sales, dual-sourcing, and multi-echelon problems. *Manufacturing & Service Operations Management*, 24(3), 1349-1368.
- [23] Sultana, N. N., Meisheri, H., Baniwal, V., Nath, S., Ravindran, B., & Khadilkar, H. (2020). Reinforcement learning for multi-product multi-node inventory management in supply chains. *arXiv preprint arXiv:2006.04037*.

- [24] Chen, J., Cui, Y., Zhang, X., Yang, J., & Zhou, M. (2024). Temporal convolutional network for carbon tax projection: A data-driven approach. *Applied Sciences*, 14(20), 9213.
- [25] Aamer, A., Eka Yani, L., & Alan Priyatna, I. (2020). Data analytics in the supply chain management: Review of machine learning applications in demand forecasting. *Operations and Supply Chain Management: An International Journal*, 14(1), 1-13.
- [26] Teixeira, A. R., Ferreira, J. V., & Ramos, A. L. (2025). Intelligent supply chain management: A systematic literature review on artificial intelligence contributions. *Information*, 16(5), 399.
- [27] Naing, T. K. (2024). Enhancing Last-Mile Delivery Efficiency through Crowdsourced Workforce Scheduling and Routing Optimization (Doctoral dissertation, Ulsan National Institute of Science and Technology).
- [28] Joe, W., & Lau, H. C. (2020, June). Deep reinforcement learning approach to solve dynamic vehicle routing problem with stochastic customers. In *Proceedings of the international conference on automated planning and scheduling* (Vol. 30, pp. 394-402).
- [29] Chen, X., Ulmer, M. W., & Thomas, B. W. (2022). Deep Q-learning for same-day delivery with vehicles and drones. *European Journal of Operational Research*, 298(3), 939-952.
- [30] Resende, C. H., Geraldes, C. A., & Junior, F. R. L. (2021). Decision models for supplier selection in industry 4.0 era: A systematic literature review. *Procedia Manufacturing*, 55, 492-499.
- [31] Kellner, F., Lienland, B., & Utz, S. (2019). An a posteriori decision support methodology for solving the multi-criteria supplier selection problem. *European Journal of Operational Research*, 272(2), 505-522.
- [32] Buyukozkan, G., & Gocer, F. (2019). A novel approach integrating AHP and COPRAS under Pythagorean fuzzy sets for digital supply chain partner selection. *IEEE Transactions on Engineering Management*, 68(5), 1486-1503.
- [33] Kuhnle, A., Schäfer, L., Stricker, N., & Lanza, G. (2019). Design, implementation and evaluation of reinforcement learning for an adaptive order dispatching in job shop manufacturing systems. *Procedia CIRP*, 81, 234-239.
- [34] Bengio, Y., Lodi, A., & Prouvost, A. (2021). Machine learning for combinatorial optimization: a methodological tour d'horizon. *European Journal of Operational Research*, 290(2), 405-421.
- [35] Feizabadi, J. (2022). Machine learning demand forecasting and supply chain performance. *International Journal of Logistics Research and Applications*, 25(2), 119-142.
- [36] Li, P., Ren, S., Zhang, Q., Wang, X., & Liu, Y. (2024). Think4SCND: Reinforcement learning with thinking model for dynamic supply chain network design. *IEEE Access*, 12, 195974-195985.
- [37] Merkuruyeva, G., Valberga, A., & Smirnov, A. (2019). Demand forecasting in pharmaceutical supply chains: A case study. *Procedia Computer Science*, 149, 3-10.
- [38] Nobre, J., & Neves, R. F. (2019). Combining principal component analysis, discrete wavelet transform and XGBoost to trade in the financial markets. *Expert Systems with Applications*, 125, 181-194.
- [39] Ravichandran, L., Kavirathna, C., Asanka, D., & Abhilashani, K. (2024, December). Demand Forecasting for Perishable Products Using Data Mining Techniques: Systematic Review. In *2024 International Conference on Advances in Technology and Computing (ICATC)* (pp. 1-6). IEEE.
- [40] Bandara, K., Bergmeir, C., & Smyl, S. (2020). Forecasting across time series databases using recurrent neural networks on groups of similar series: A clustering approach. *Expert systems with applications*, 140, 112896.
- [41] Lim, B., Arık, S. Ö., Loeff, N., & Pfister, T. (2021). Temporal fusion transformers for interpretable multi-horizon time series forecasting. *International journal of forecasting*, 37(4), 1748-1764.
- [42] Lara-Benítez, P., Carranza-García, M., Luna-Romera, J. M., & Riquelme, J. C. (2020). Temporal convolutional networks applied to energy-related time series forecasting. *applied sciences*, 10(7), 2322.
- [43] Oroojlooyjadid, A., Snyder, L. V., & Takáč, M. (2020). Applying deep learning to the newsvendor problem. *Iise Transactions*, 52(4), 444-463.
- [44] Peng, Z., Zhang, Y., Feng, Y., Zhang, T., Wu, Z., & Su, H. (2019, November). Deep reinforcement learning approach for capacitated supply chain optimization under demand uncertainty. In *2019 Chinese automation congress (CAC)* (pp. 3512-3517). IEEE.
- [45] Sun, T., Wang, M., & Chen, J. (2025). Leveraging machine learning for tax fraud detection and risk scoring in corporate filings. *Asian Business Research Journal*, 10(11), 1-13.
- [46] Vollert, S., Atzmueller, M., & Theissler, A. (2021, September). Interpretable machine learning: A brief survey from the predictive maintenance perspective. In *2021 26th IEEE international conference on emerging technologies and factory automation (ETFA)* (pp. 01-08). IEEE.
- [47] Kolassa, S. (2022). Commentary on the M5 forecasting competition. *International journal of forecasting*, 38(4), 1562-1568.
- [48] Li, H., Simchi-Levi, D., Sun, R., Wu, M. X., Fux, V., Gellert, T., ... & Taverna, A. (2021). Large-scale price optimization for an online fashion retailer. In *Innovative Technology at the Interface of Finance and Operations: Volume II* (pp. 191-224). Cham: Springer International Publishing.
- [49] Ulmer, M. W., Thomas, B. W., Campbell, A. M., & Woyak, N. (2021). The restaurant meal delivery problem: Dynamic pickup and delivery with deadlines and random ready times. *Transportation Science*, 55(1), 75-100.
- [50] Katsaliaki, K., Galetsi, P., & Kumar, S. (2022). Supply chain disruptions and resilience: a major review and future research agenda. *Annals of operations research*, 319(1), 965-1002.
- [51] Hoste, M. E. (2024). Towards enhanced care: Exploring the implementation of novel diagnostics for acute respiratory tract infections in European primary care (Doctoral dissertation, University of Antwerp).
- [52] Solari, F., Lysova, N., Volpi, A., Montanari, R., & Bottani, E. (2023). Periodic Review for Perishable Products Under Service Level Constraints: Optimization, Sensitivity Analysis, and Predictive Modelling. *Sensitivity Analysis, and Predictive Modelling*.
- [53] Kamilaris, A., Fonts, A., & Prenafeta-Boldó, F. X. (2019). The rise of blockchain technology in agriculture and food supply chains. *Trends in food science & technology*, 91, 640-652.
- [54] Acimovic, J., & Farias, V. F. (2019). The fulfillment-optimization problem. In *Operations Research & Management Science in the age of analytics* (pp. 218-237). INFORMS.
- [55] Xing, S., Wang, Y., & Liu, W. (2025). Multi-dimensional anomaly detection and fault localization in microservice architectures: A dual-channel deep learning approach with causal inference for intelligent sensing. *Sensors*, 25(11), 3396.

- [56] Mandava, S. (2025). Opening the Black Box: Next-Generation Methods for Explainable Artificial Intelligence. Available at SSRN 5620691.
- [57] Arrieta, A. B., Díaz-Rodríguez, N., Del Ser, J., Bennetot, A., Tabik, S., Barbado, A., ... & Herrera, F. (2020). Explainable Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI. *Information fusion*, 58, 82-115.
- [58] Sahal, R., Breslin, J. G., & Ali, M. I. (2020). Big data and stream processing platforms for Industry 4.0 requirements mapping for a predictive maintenance use case. *Journal of manufacturing systems*, 54, 138-151.
- [59] Kilimci, Z. H., Akyuz, A. O., Uysal, M., Akyokus, S., Uysal, M. O., Atak Bulbul, B., & Ekmiş, M. A. (2019). An improved demand forecasting model using deep learning approach and proposed decision integration strategy for supply chain. *Complexity*, 2019(1), 9067367.
- [60] Mubarik, M. S., Khan, S. A., Kusi-Sarpong, S., Brown, S., & Zaman, S. I. (2023). *Supply chain mapping, sustainability, and industry 4.0*. Routledge.